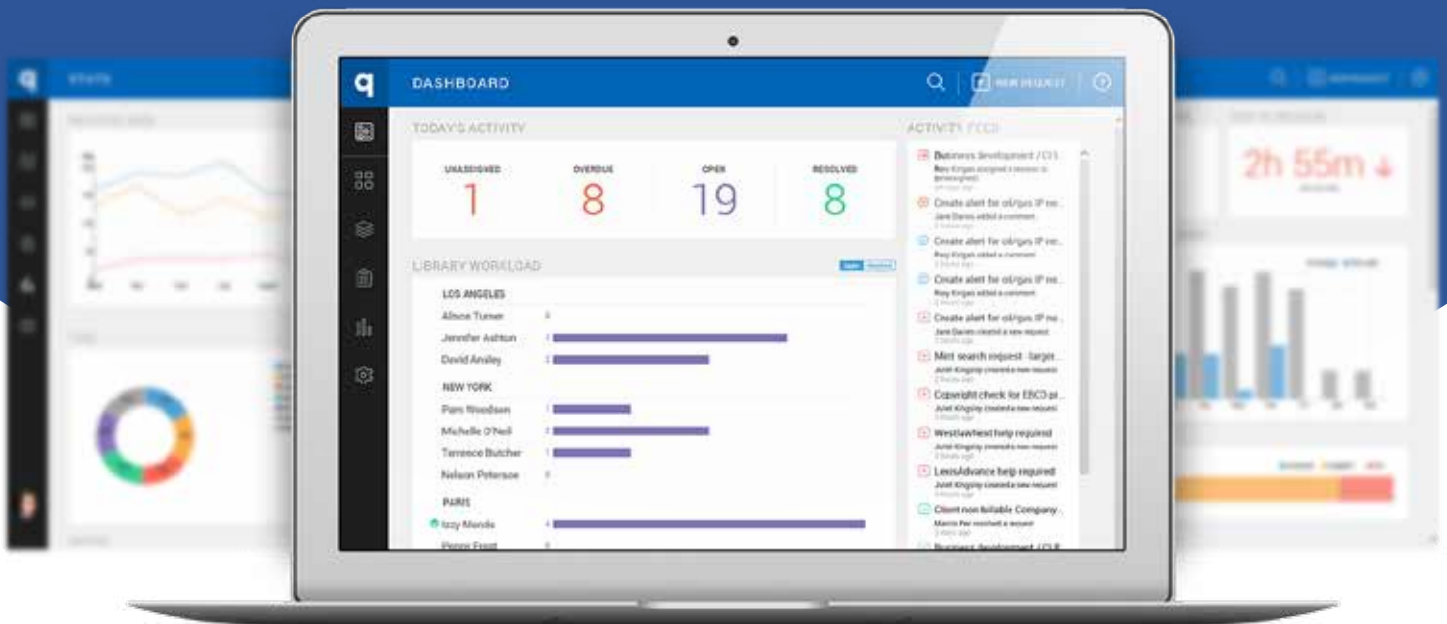


# quest

LIBRARY REQUEST TRACKING SOFTWARE

A beautifully simple approach to  
**MANAGING LIBRARY RESEARCH  
& REFERENCE REQUESTS**



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# WHY QUEST?



## DESIGNED FOR THE LIBRARY

The Priory Solutions team consulted with numerous library stakeholders throughout the design and build process, ensuring the end result is a product that meets your requirements.



## UNDERSTANDABLE, SIMPLE, FLEXIBLE

Usability and simplicity make the system a process enabler for the library, with enough flexibility to cater for different workflow and reporting requirements.



## INTEGRATED INTO EXISTING EMAIL WORKFLOW

Through integration with existing library request email addresses and distribution lists, there is no requirement to change requestors' behaviour.



## UP-TO-DATE REQUESTS CENTRALLY STORED

The system centrally stores the current state of all requests allowing request assignment across centralized or distributed teams, improving the entire team's visibility of current workload.



## MINIMAL IT INVOLVEMENT

All firms' IT departments have competing project requests and resource constraints. Minimizing IT involvement through smart design and implementation approaches is key.



## SEAMLESS INTEGRATION WITH FIRM SYSTEMS

Whether importing employee and client matter data, or exporting time and billing entries, it's critical that Quest works smoothly with your internal firm systems.



## DASHBOARD ANALYTICS & ACTIONABLE METRICS

Flexible visually appealing dashboards help manage your team on a daily basis while in depth analysis and reporting provide all the metrics you need to report upwards.



## RESEARCHMONITOR INTEGRATION

With links to RM usage reports and individual password lists, product integration provides measurable efficiency savings.